

June 1, 2020

Re: New Bill Pay Administrator

The University of Chicago will be transitioning Bill Pay Administrative Services from HealthEquity (WageWorks) to Discovery Benefits, Inc. (DBI) effective July 1, 2020. In the next few weeks, you will receive a Bill Pay Welcome Notice from DBI. This notice will include specific contact information and the July premium invoice. To ensure a proper transition, we recommend that you make your June payment as early as possible to HealthEquity (WageWorks).

Payments with Discovery Benefits, Inc.

Bill Pay payments for the month of July should be sent to DBI instead of HealthEquity (WageWorks). Going forward each month, you will receive a premium invoice from DBI. Your welcome notice will also include website access information in order to set up your online account. Once you have set up your online account, you may sign up for automatic payments through the recurring payments page or by completing an ACH form and sending it to DBI for processing. You may also pay by check using the instructions on the invoice.

Who to Contact with Questions

Please continue to contact HealthEquity (WageWorks) with any questions you may have until you receive your welcome notice from DBI. If you have any questions after you have received your welcome notice, please contact DBI.

Contact Information

	Email	Phone	Website
Benefits Office	benefits@uchicago.edu	(773)702-9634	https://humanresources.uchicago.edu/benefits/discoverybenefits.shtml
HealthEquity (WageWorks)		(877) 822-9091	https://mybenefits.wageworks.com
Discovery Benefits	cobraadmin@discoverybenefits.com	(866) 451-3399 Hours of Operations: 6:00 AM to 9:00 PM CST	https://cobra.discoverybenefits.com

Sincerely,



Elizabeth Walls
Director of Health, Welfare and Retirement